QUEENSCLIFF
SURF LIFE SAVING CLUB

Queenscliff SLSC Membership Refund Policy for the 2026-2027 Season.

Dear Members,

For some members the financial impact of our current economy is significant. Queenscliff SLSC recognises the impact and has a hardship policy in place. Any assistance given will be treated with strict confidentiality. Should anyone require assistance with fees or refunds please contact Robert Graham-Smith on memberservices@queenscliffslsc.org.au

Clothing Refunds: Please refer to our Clothing Refund Policy on our website. No refunds will be given on clothing that has been collected or worn. We do not offer refunds on any swimwear.

Membership Fee Refunds:

All Membership Fee Refunds will be made only on application to the club. The club's preference is for any refunds to be held in credit for next season.

If a Membership Fee Refund is given should a member require one due to unforeseen circumstances it will be less a $30 administration and capitation fee and only if the member withdraws before the 30th of November 2026. There is no refund on Active Kids vouchers.

Individual Memberships expire on 30th October each year. Unfinancial members as at 1st November cannot participate in SLS activities because they will not be covered by insurances.

For Membership Fee Refunds please email admin@queenscliffslsc.org.au